

Telkom
BUSINESS



PABX Cloud

powered by Ericsson-LG Enterprise

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Simplified communications with PABX Cloud

What is PABX Cloud?

PABX Cloud brings all of the features you know and love from an on-premise phone system and delivers them through the cloud. PABX Cloud is tailored to deliver reliable and simple communications to your desktop from our highly secure and resilient data centres. This means we manage the phone system for you and you just use the handset, web, portal or applications to access everything you need, when you need it.

What is PABX Cloud?

Because PABX Cloud is designed to scale, it suits all sizes of business whether you have a single home office or multiple locations around the globe. With on-demand features and same-day provisioning, you can add or remove users quickly and easily. With our advanced feature packs, you can completely tailor the user's experience, reception console and much more with a simple click.

What benefits will it deliver?

PABX Cloud brings your teams together with simple tools for collaboration and communication. On-demand access to features and the ability to add or remove users mean you have the flexibility to adapt to your business needs. With fully-featured handsets and simple web, PC or smartphone interfaces, your users will understand the benefits of PABX Cloud in record time.



Full phone system



Flexibility



Connectivity



Unified comms



Cost saving



Reliability

Cloud solutions tailored to the needs of your team



Managing director

"PABX Cloud means I can scale and grow my business with confidence and know that everyone in my business can communicate and collaborate."

Sales and support agent

"I can support my customers better as they know what's happening if they ever have to queue. There's a simple announcement with auto attendant helping direct the call."

Warehouse supervisor

"My mobile IP DECT handset means wherever I am, everyone can still easily reach me. My team can also share a phone and access the communications they need."

IT manager

"With a simple and intuitive web portal, I can make changes to PABX Cloud myself and complete handset moves quickly and easily."

Office manager

"The wallboard tells me and the team when we all need to grab the phones and simple reports help me stay on top of costs and response times."

Global account manager

"Travelling abroad used to mean lots of expensive calls to the office and restricting calls home to my family but, with PABX Cloud technology on my smartphone and laptop, I can easily call at local rates wherever I am in the world."

Home-based worker

"Being able to see the status ("presence") of my colleagues and instant message quick questions makes me feel like I am sitting next to my team."

Receptionist

"I can easily see what everyone is doing and transfer calls with a single button or mouse click. It's never been easier."

Phones

These handsets are designed to provide a simple user experience with

User Devices

IP Phones

Model and Specifications

Cost-effective entry

IP phone

LIP-1010i **Entry**

- 4-line 2.4" (132 x 64) BW display
- 4 self-label programmable keys
- HD audio for handset and speaker with wideband codec (G.722, Opus)
- Full duplex speakerphone with wideband voice



Model and Specifications

Basic Gigabit

IP phone

LIP-1020i **Basic**

- 4-line 2.8" (132 x 64) grayscale display
- Up to 16 programmable keys with 4 self-label (x3 pages) and 4 paper-label keys
- HD audio for handset and speaker with wideband codec (G.722, Opus)
- Full duplex speakerphone with wideband voice
- Dual Gigabit Ethernet ports



Phones

These handsets are designed to provide a simple user experience with

Model and Specifications

Essential Gigabit colour

IP phone



LIP-1030i **Essential**

- 6-line 2.8" (480 x 320) colour display
- Up to 18 programmable keys with 6 self-label keys
- HD audio for handset and speaker with wideband codec (G.722, Opus)
- Full duplex speakerphone with wideband voice
- Dual Gigabit Ethernet ports

Model and Specifications

Advanced Gigabit colour

IP phone



LIP-1050i **Advanced**

- 8-line 4.3" (480 x 272) colour display
- Up to 36 programmable keys with 12 self-label keys
- HD audio for handset and speaker with wideband codec (G.722, Opus)
- Full duplex speakerphone with wideband voice
- Dual Gigabit Ethernet ports
- 1 USB port for charging mobile devices and USB accessories

Phones, Clients and Redundancy

Tailor for your users with the right devices for their needs.

What is PABX Cloud?



IP DECT

PABX Cloud IP DECT provides your team with full access to the system regardless of their location. Perfect for staff on the move or working in warehouse, workshop or campus locations.



IP Attendant Reception Console

With high volumes of calls, a quick and easy interface to answer and transfer the calls is vital. IP Attendant provides a simple and intuitive tool to support a busy reception. Compatible with Windows PC environments.



LSS/DSS Console

This console enables you to collate all your key contacts onto a button on speed dial, creating an efficient working environment and saving you time with the added bonus of viewing when your contacts are on another call.



Local Redundancy

You can complement PABX Cloud with a PABX Cloud on-premise call server. This gives you complete peace of mind and business continuity.

Phones, Clients and Redundancy

Tailor for your users with the right devices for their needs.

What is PABX Cloud?



iPECS One Mobile Client:

- **One place for one voice.**
iPECS ONE is an integrated ONE designed for communicating and collaboration between teams and groups, allowing them to share content and stay connected with each other.
- **Opening up communication to customers.**
iPECS ONE Mobile client is a mobile App for Android and/or iOS which operates in conjunction with the iPECS ONE server platform, helping expand and enhance communication services to improve overall business productivity and customer responsiveness.
- **Access to more information.**
Users of iPECS ONE can access a wide range of video, messaging tools, and collaboration services in addition to the rich voice services.
- **User-friendly interface.**
By employing a simple, intuitive graphical user interface, ONE is able to provide easy access to the directory database that fully integrates the various services available in the iPECS ONE server platform.
- **Seamless connectivity, always.**
As an Internet Protocol (IP) solution, iPECS ONE mobile client ensures continuity of services on Wi-Fi and cellular data network environments, overcoming geographical limitations and providing unified communications and collaboration services while in the office or on the road making sure communication remains ongoing.



iPECS One Web Client

- **One place for one voice.**
iPECS ONE is an integrated ONE designed for communicating and collaboration between teams and groups, allowing them to share content and stay connected with each other.
- **Opening up communication to customers.**
iPECS ONE Web client is a web browser App which operates in conjunction with the iPECS ONE server platform, helping expand and enhance communication services to improve overall business productivity and customer responsiveness.
- **Access to more information.**
Users of iPECS ONE can access a wide range of video, messaging tools, and collaboration services in addition to the rich voice services available in the iPECS system. By employing the simple intuitive graphical user interface, ONE Client provides easy access to a directory database which fully integrates various services available in the iPECS ONE server platform.
- **Seamless connectivity, always.**
As an Internet Protocol (IP) solution, iPECS ONE client overcomes geographical limitations and providing unified communications and collaboration services while in the office or on the road making sure communication remains ongoing.

Cloud Portal

Take control of your business communications.

A simple yet intuitive interface makes it easy to manage the day-to-day running of your communications. Fully-configurable admin and user access enable you to tailor the interface to meet your business needs.



PABX Cloud Portal

PABX **Cloud Portal** Benefits

Management

- Simple admin access
- Individual user access
- Easy flex key management
- Add and remove users
- Same-day provisioning
- On-demand feature access
- Call barring
- Company time schedule
- Easy business continuity, set-up and planning

Feature access

- Hunt groups
- Paging groups
- Pickup groups
- Music on hold and announcements
- Auto attendant configurator
- Conference rooms
- Call coaching

Reporting and recording

- Multiple levels of reporting

Features for your business

Make sure your cloud solution ticks all the boxes.

Telephony essentials

Must-have features:

- ✓ Auto attendant
- ✓ Music on hold
- ✓ Hunt groups
- ✓ Pickup groups
- ✓ Paging groups
- ✓ Voicemail
- ✓ Voicemail to email
- ✓ Automatic Call Distribution

Collaboration and mobility

Get the team working together:

- ✓ Instant messaging
- ✓ Presence
- ✓ Conferencing
- ✓ Screen sharing
- ✓ Mobile phone pairing
- ✓ iPECS One Android Client
- ✓ iPECS One iOS Client
- ✓ iPECS One Desktop Client
- ✓ Link multiple devices
- ✓ Hot desk

Convenient features

- ✓ Secure and reliable
- ✓ Inbound - outbound calls
- ✓ Local redundancy
- ✓ Disaster recovery
- ✓ Unified communications with presence and collaboration

Control and visibility

- ✓ Analytics
- ✓ Call reporting
- ✓ Scheduled reports
- ✓ Call recording
- ✓ Live call monitoring
- ✓ Portal for simple management

Specialist communications

Tailor your user experience:

- ✓ Reception console
- ✓ IP DECT

Ericsson-LG Enterprise

PABX Cloud is an
Ericsson-LG Brand



iPECS

Ericsson-LG Enterprise is one of the world's most innovative unified communications companies.

Top 10: recognised by Gartner Analysis as a high-growth vendor

Global market leadership with presence in over 60 countries

R&D innovation: delivering communications technologies

Award-winning enterprise system of the year 2015

Reliable and resilient data centre infrastructure

25 years in the UK serving growing businesses

#1 in South Korea, Russia, Israel and Australia

10M+ worldwide users in over 60 countries

Ericsson-LG Enterprise is a leading provider of business communications solutions, with over 40 years of experience in the global market. Bringing its premium brand 'PABX Cloud' to the market, Ericsson-LG Enterprise delivers a complete product line-up for unified communications from small to large-sized businesses, and establishes its strong position through advanced technology and diverse reference sites. Continuing our efforts, we aim to build the PABX Cloud brand as one of the world's leading enterprise communications solution providers.

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